

# Health Literacy and Plain Language for Healthcare Professionals



## Tuesday, October 25, 2022

Registration: 7:30 – 8:00 am

Learning Activity: 8:00 am – 1:30 pm

Auditoria E and F, Dartmouth Hitchcock Medical Center, Lebanon, NH

### OVERVIEW

Health literacy is the intersection of knowledge and understanding that patients, families, and caregivers bring to health care environments matched with how providers and systems communicate. Healthcare providers and systems are responsible for using effective written and verbal communication. Everyone needs clear, plain language communication to attain the highest level of health. By completing health literacy training, you can help develop a better understanding of what health literacy entails. Patients and families must be able to understand, communicate and use information in order to make good health decisions. Nearly 9 of 10 adults lack the basic health literacy skills they need to fully use, manage and take care of their health services. This can lead to more chronic conditions, less use of preventive services, and less knowledge about managing their health, resulting in increases in cost, use of emergency services, and overall poor health.

### LEARNING OUTCOME

At the conclusion of this learning activity, (at least 75% of) participants will be able to discuss their responsibility in addressing health literacy as one way to achieve overall health equity.

### REGISTRATION

The registration fee is waived. The target audience for this learning activity comprises employees at Dartmouth Hitchcock and Clinics, [NEAH members](#), and [member organizations](#).

Advance registration is required for planning purposes. Please make every effort to register seven (7) business days in advance of the learning activity. We will not accept walk-in or late registrants on the day of the learning activity.

To register, please visit the event website: <https://dh.cloud-cme.com>. For registration questions, please call (603) 653-1234 or email [clpd.support@hitchcock.org](mailto:clpd.support@hitchcock.org).

If you need to cancel your registration, please call (603) 653-1234 or email [clpd.support@hitchcock.org](mailto:clpd.support@hitchcock.org). Cancellations should be made seven (7) business days in advance of the learning activity.

### Attention Dartmouth Hitchcock Medical Center (DHMC) Employees:

By registering for this learning activity, you are agreeing to attend. DHMC is allocating resources for your attendance and participation. If you cannot attend, you must provide the appropriate notification as soon as possible: ideally more than 24-hours in advance of the program start date. (In more emergent situations, an emailed explanation of the inability to attend, by either the registrant or a supervisor, is acceptable.) If you do not attend the activity and fail to provide appropriate notice, you may receive corrective action from your supervisor.

### ACCREDITATION

Dartmouth Health is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Dartmouth Health designates this live activity for a maximum of *4.75 AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Dartmouth Health Nursing Continuing Education Council is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

This educational activity carries 4.75 contact hour(s).

### QR CODE



**REGISTER ONLINE:** <https://dh.cloud-cme.com>