



NURSING GRAND ROUNDS

The Heart of Clinic Care: Building Strong Patient Relationships in Chronic Disease Management With Use of the Donabedian Model

Presented by

Amanda Brissette, BSN, RN
Clinical Nurse Supervisor – Specialties
Manchester/Bedford

*APRNs, RNs, LPNs, and Nursing Students
are welcome and encouraged
to join us!!!*

Monday, May 12, 2025

Auditorium H and WebEx

Dartmouth Hitchcock Medical Center, Lebanon, NH

12:00 pm – 1:00 pm ~ Log on 11:50 am

Description

Chronic diseases present unique challenges for both patients and healthcare providers. The outpatient specialty clinics play a pivotal role in shaping the patient experience by developing strong relationships and continuity of care. This presentation will explore the role of specialty clinic nurse-patient relationships and how they help to improve patient outcomes and quality of life.

Learning Objective(s)

At the conclusion of this learning activity, participants will be able to:

1. Identify the impact of RN assessments using effective communication, care coordination, patient education and continuity of care on patients with chronic disease in a clinical setting.
2. Recognize how continuity of care in outpatient nurse-patient relationships can impact patient satisfaction levels and lead to lower rates of hospitalization.
3. Explain the tenets of the Donabedian model, including how use of this model provides RNs the opportunity to define and measure their practice as it relates to patient quality outcomes.

Accreditation

In support of improving patient care, Dartmouth Health is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Dartmouth Health designates this live activity for a maximum of 1.0 ANCC contact hour.

[Click Here to Join WebEx](#)

Meeting number (access code): 2339 206 6500

Meeting password: mUJJNVhn383

