

The 55th Meeting of the NH/VT Ethics Committees: Using the Mediator's Toolbox in Clinical Conflict

Save the Date!



Wednesday, May 8, 2024

Registration: 7:45 – 8:15 am

Conference: 8:15 am – 12:15 pm

Auditoria E and F, Dartmouth Hitchcock Medical Center, Lebanon, NH

OVERVIEW

Given the emotionally charged nature of bedside conflicts, interactions among the parties can sometimes turn hostile or acrimonious, making it impossible to have constructive dialogue. In this workshop, we will learn a subset of mediation skills that focus on conflict diagnosis and conflict de-escalation, focusing on a technique that can be employed to calm conflict and to prevent conflict escalation in the first place. The topics covered include diagnosis of the conflict, perspective-taking, reconceiving the emotion of anger, dealing with one's own conflict-aversion, and constructive responses to a stakeholder's anger or frustration.

SPEAKER

AUTUMN FIESTER, Ph.D. - Director, Penn Program in Clinical Conflict Management; Vice Chair for Education & Associate Professor, Department of Medical Ethics and Health Policy, Perelman School of Medicine, University of Pennsylvania

REGISTRATION

Registration will open soon!

Please contact Amanda Sanchez (amanda.e.sanchez@hitchcock.org) for more details.

REGISTRATION OPENING SOON!